

# FLOOR GUIDE

- Fashion-General Goods
- Food and Drink Vending
- Services-Others

- North Parking Lot
- South Parking Lot
- Restroom

- Accessible Restroom
- Baby Room
- Smoking Area

- Bicycle Parking Lot
- Motorcycle Parking Lot
- Elevator

- Automated External Defibrillator (AED)
- Mobile Battery
- ATM

## 1F NORTH



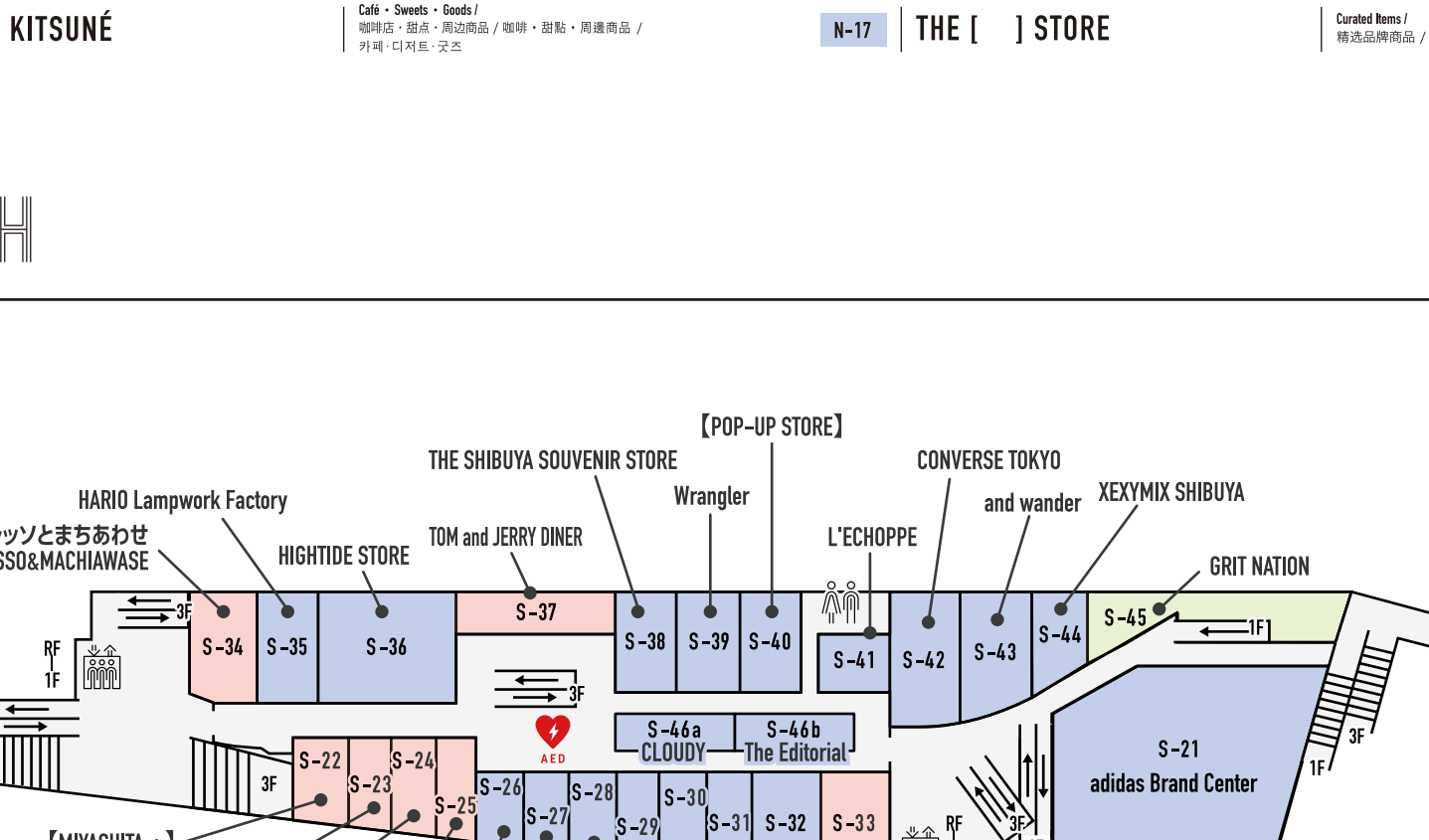
No.	Store Name	Category / 店別 / 類型 / 1F北側店	No.	Store Name	Category / 店別 / 類型 / 1F北側店
N-1	LOUIS VUITTON	Men's / 男裝 / 1F北側	N-5	PRADA	Men's / 男裝 / 1F北側
N-2	GUCCI	Men's / 男裝 / 1F北側	N-6	KITH	Men's / 男裝 / 1F北側
N-3	DADAI THAI VIETNAMESE DIM SUM	Men's / 男裝 / 1F北側	N-8	or	Men's / 男裝 / 1F北側
N-4	BALenciAGA	Men's / 男裝 / 1F北側			

## 1F SOUTH



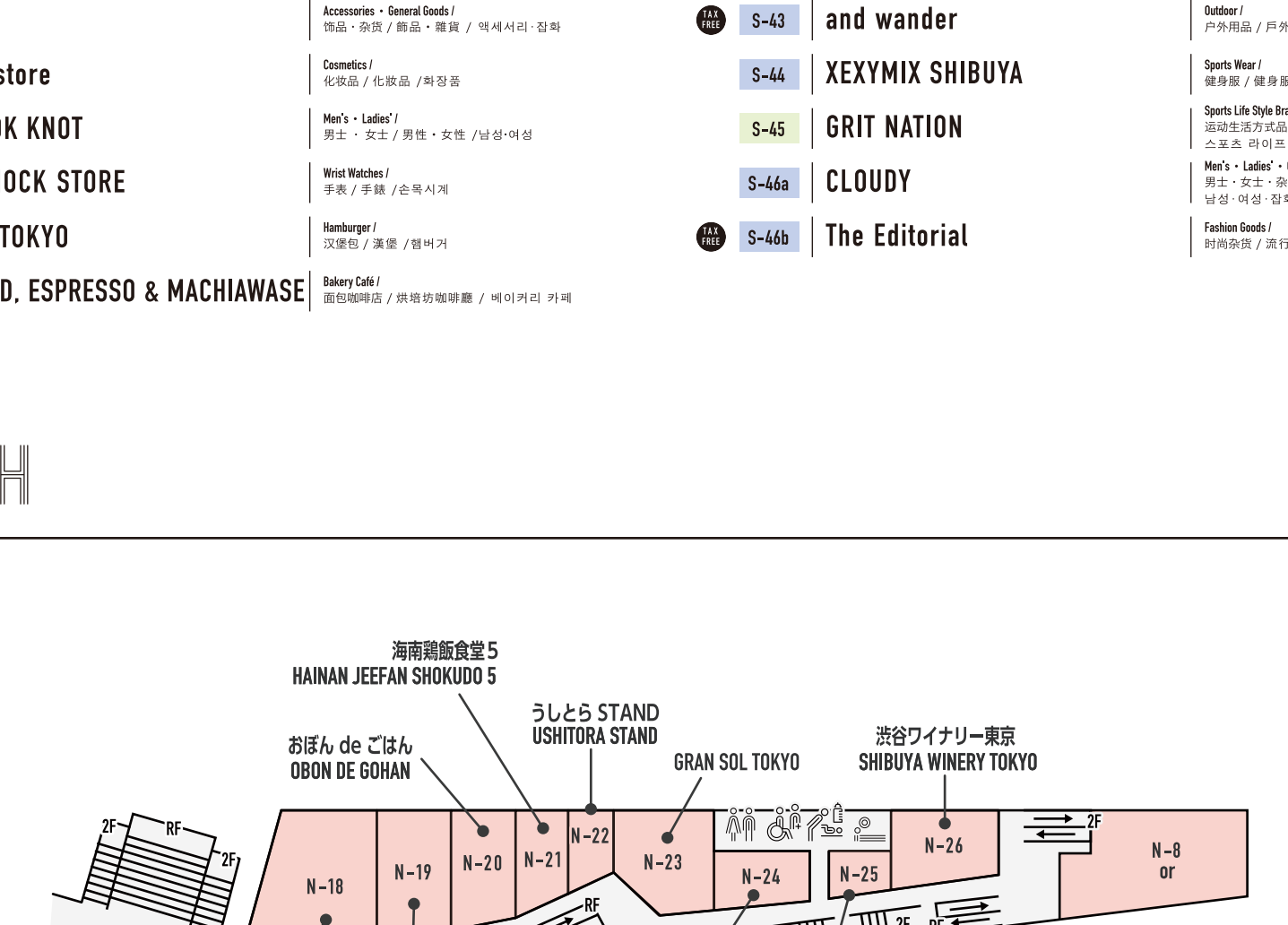
No.	Store Name	Category / 店別 / 類型 / 1F南側店	No.	Store Name	Category / 店別 / 類型 / 1F南側店
S-1	OKINAWA SYOKUICHI	Okazaki Region / 沖縄県産品 / 1F南側	S-12	CHUGOKU SYOKUICHI	Chugoku Region / 中国産品 / 1F南側
S-2	KYUSU SYOKUICHI	Kyushu Region / 九州産品 / 1F南側	S-13	KINKI SYOKUICHI 1	Kinki Region / 近畿産品 / 1F南側
S-3	SHIKOKU SYOKUICHI	Shikoku Region / 四国産品 / 1F南側	S-14	HOKURIKU SYOKUICHI	Hokuriku Region / 北陸産品 / 1F南側
S-4	KINKI SYOKUICHI 2	Kinki Region / 近畿産品 / 1F南側	S-15	TOHOKU SYOKUICHI	Tohoku Region / 東北産品 / 1F南側
S-5	TOKAI SYOKUICHI	Tohoku Region / 東北産品 / 1F南側	S-16	SEINIKU DAIKOKU	Seiniku Daikoku / 1F南側
S-6	YOKOHAMACHUKA SYOKUICHI	Yokohama Prefecture / 横浜県産品 / 1F南側	S-17	YAKITORI HOTEL	Chicken / 鶏料理 / 1F南側
S-7	KANTO SYOKUICHI	Kanto Region / 関東産品 / 1F南側	S-18	JKIKUMESHI YOROZU	Shrimp / 蝦料理 / 1F南側
S-8	HOKKAIDO SYOKUICHI	Hokkaido Region / 北海道産品 / 1F南側	S-19	RYUNIKESHI & SUNAKU OUDOIE	Shrimp / 蝦料理 / 1F南側
S-9	UORIKI	Uoriki / 1F南側	S-20	WORK STYLING	Work Styling / 1F南側
S-10	SHIBUYA BAR	Shibuya Bar / 1F南側	S-20	Tax-free Counter	Tax-free Counter / 1F南側
S-11	KANKOKU SYOKUICHI	Kankoku / 1F南側	S-21	adidas Brand Center	adidas Brand Center / 1F南側

## 2F NORTH



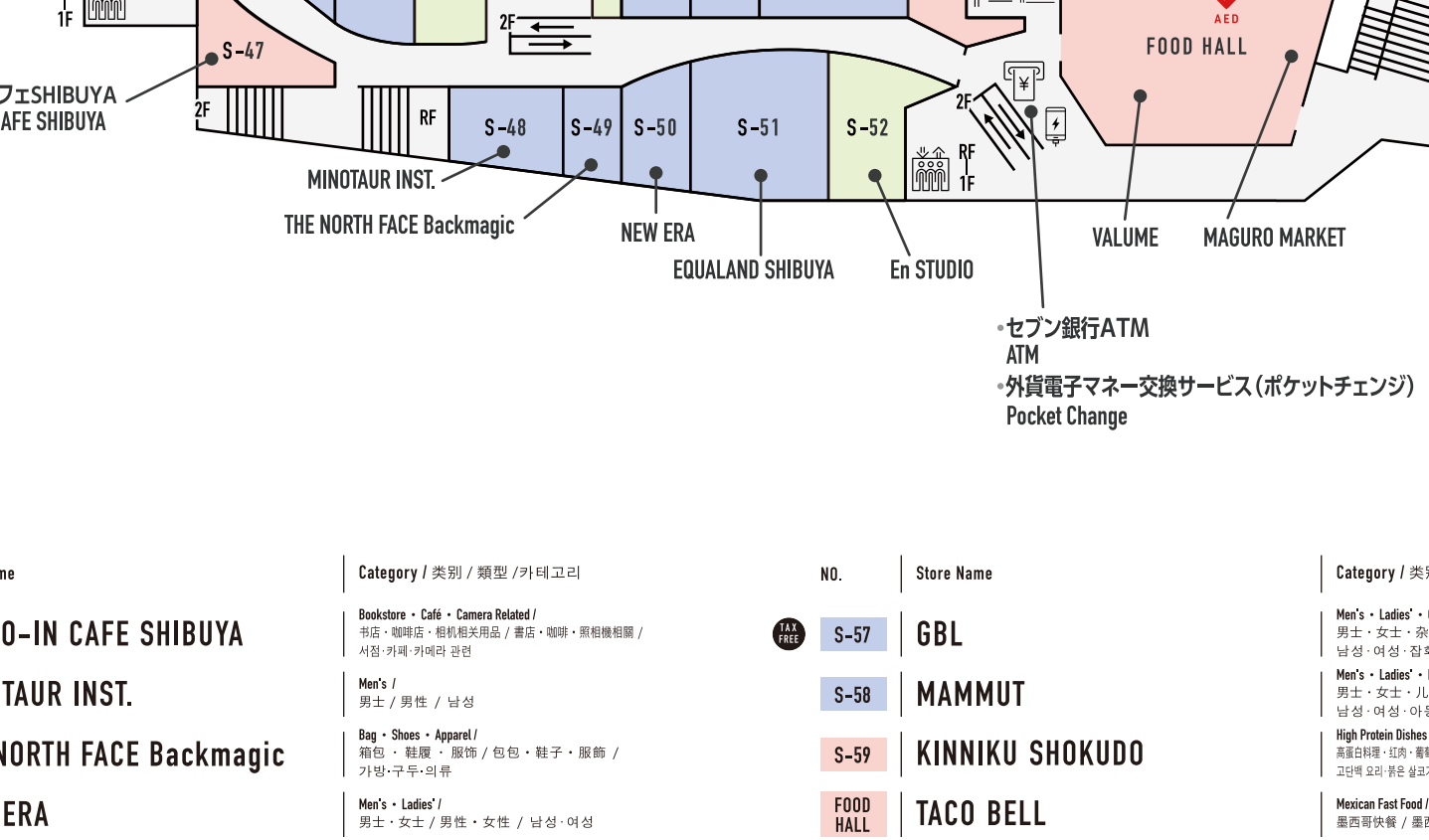
No.	Store Name	Category / 店別 / 類型 / 2F北側店	No.	Store Name	Category / 店別 / 類型 / 2F北側店
N-1	LOUIS VUITTON	Men's / 男裝 / 2F北側	N-12	MAISON KITSUNE	Men's / 男裝 / 2F北側
N-2	GUCCI	Men's / 男裝 / 2F北側	N-13	Firsthand	Men's / 男裝 / 2F北側
N-3	or	Men's / 男裝 / 2F北側	N-14	SOPH.	Men's / 男裝 / 2F北側
N-4	VISIONARIUM THREE	Men's / 男裝 / 2F北側	N-15	EYESTYLE	Men's / 男裝 / 2F北側
N-5	Sukima	Men's / 男裝 / 2F北側	N-16	KITH TREATS	Men's / 男裝 / 2F北側
N-6	Café KITSUNÉ	Café / 咖啡 / 2F北側	N-17	THE [ ] STORE	Men's / 男裝 / 2F北側

## 2F SOUTH



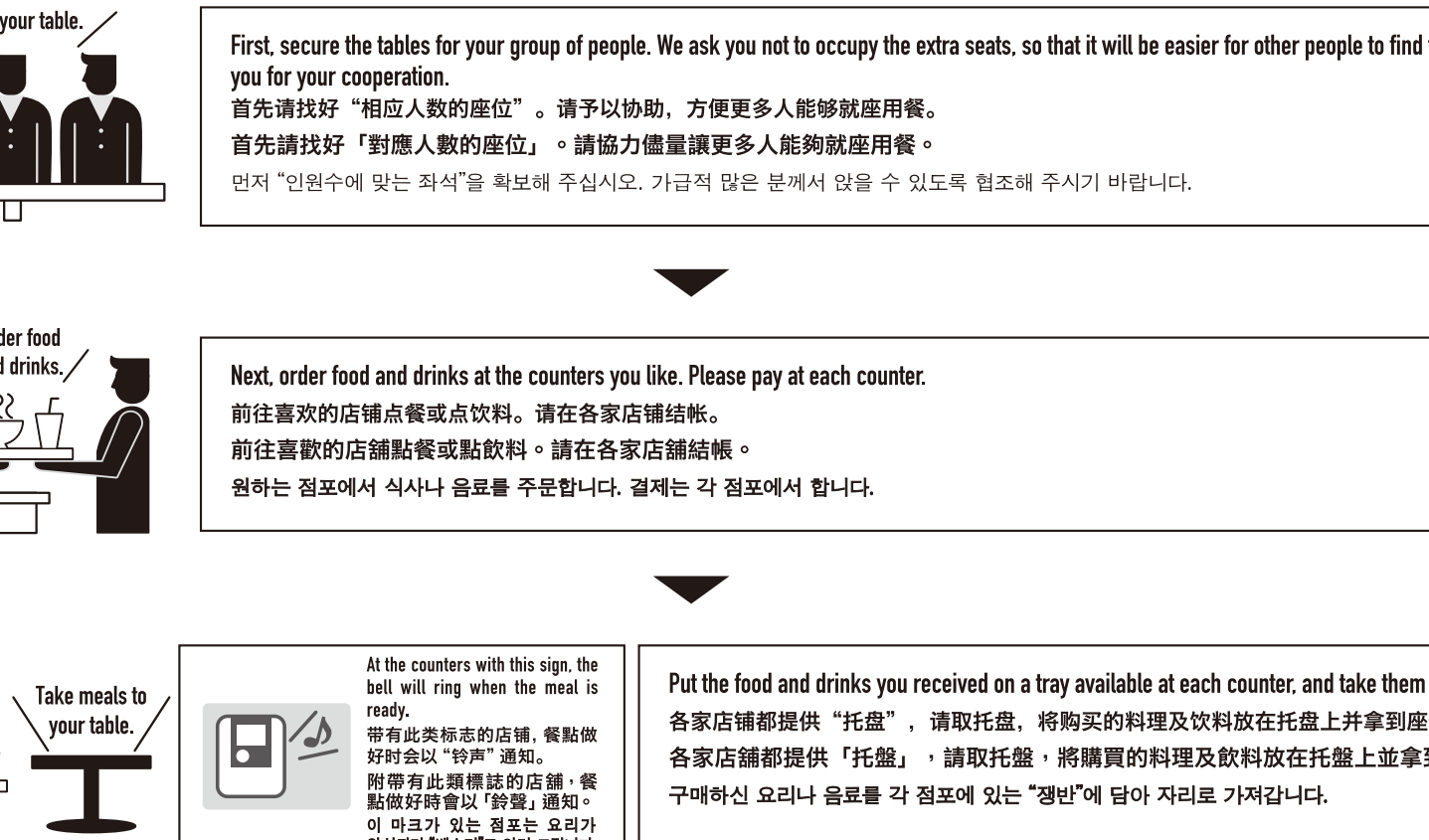
No.	Store Name	Category / 店別 / 類型 / 2F南側店	No.	Store Name	Category / 店別 / 類型 / 2F南側店
S-21	adidas Brand Center	adidas Brand Center / 2F南側	S-25	HARIO Lampwork Factory	Accessories / 配件 / 2F南側
S-22	MIYASHITA +	Men's / 男裝 / 2F南側	S-26	HIGHTIDE STORE	Men's / 男裝 / 2F南側
S-23	THE SUNRISE SHACK HAWAII	Food / 食品 / 2F南側	S-27	TOM and JERRY DINER	Café / 咖啡 / 2F南側
S-24	THE MATCHA TOKYO	Matcha / 抹茶 / 2F南側	S-28	THE SHIBUYA SOUVENIR STORE	Souvenir / 紀念品 / 2F南側
S-25	MIYASHITA CAFE	Café / 咖啡 / 2F南側	S-29	Wrangler	Men's / 男裝 / 2F南側
S-26	BRIEFING ALG	Men's / 男裝 / 2F南側	S-30	POP-UP STORE	Pop-up Store / 2F南側
S-27	DENIS SHOP	Men's / 男裝 / 2F南側	S-31	L'ÉCOPPEE	Men's / 男裝 / 2F南側
S-28	NOSE MADE IN TOKYO	Men's / 男裝 / 2F南側	S-32	CONVERSE TOKYO	Men's / 男裝 / 2F南側
S-29	gram	Men's / 男裝 / 2F南側	S-33	and wander	Men's / 男裝 / 2F南側
S-30	uka store	Men's / 男裝 / 2F南側	S-34	XEXYMX SHIBUYA	Men's / 男裝 / 2F南側
S-31	KAPOK KNOT	Men's / 男裝 / 2F南側	S-35	KRIT NATION	Men's / 男裝 / 2F南側
S-32	G-SHOCK STORE	Men's / 男裝 / 2F南側	S-36	GRIT NATION	Men's / 男裝 / 2F南側
S-33	JB'S TOKYO	Men's / 男裝 / 2F南側	S-37	The Editorial	Men's / 男裝 / 2F南側
S-34	BREAD, ESPRESSO & MACHIAWASE	Bread / 麵包 / 2F南側			

## 3F NORTH



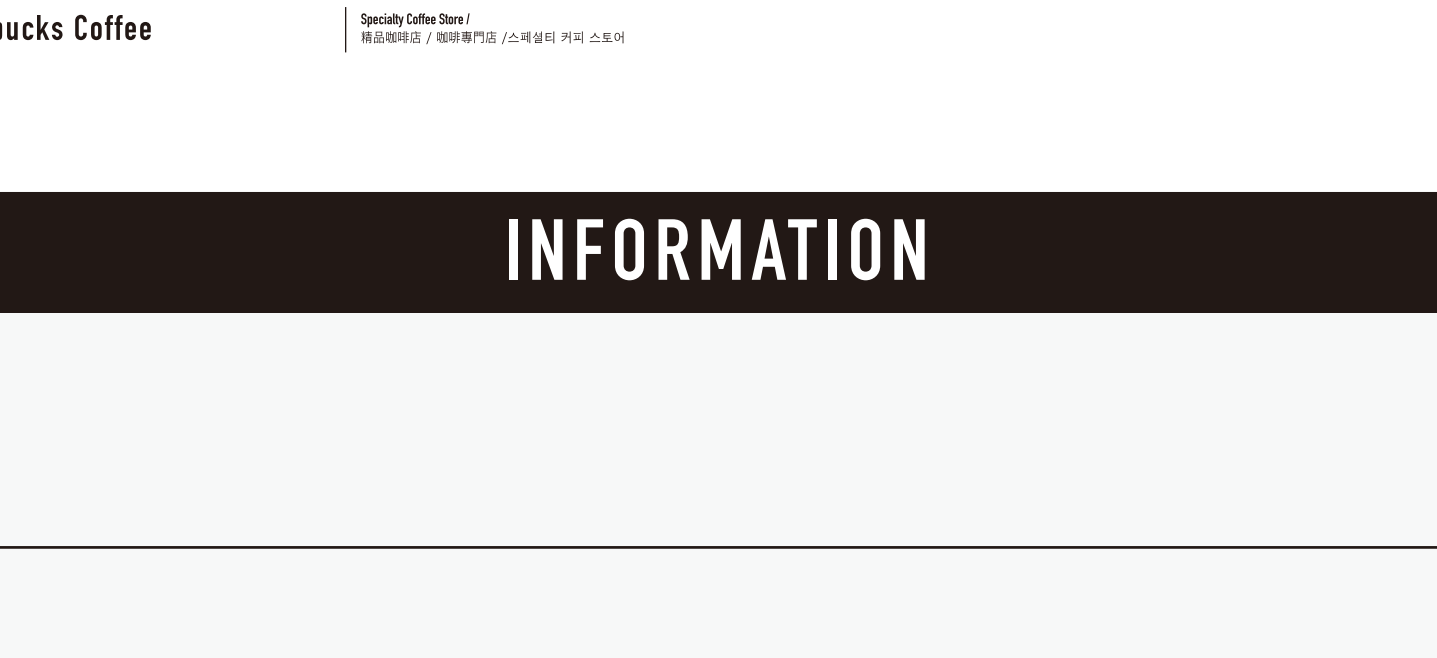
No.	Store Name	Category / 店別 / 類型 / 3F北側店	No.	Store Name	Category / 店別 / 類型 / 3F北側店
N-18	or	Men's / 男裝 / 3F北側	N-22	USHI TORA STAND	Men's / 男裝 / 3F北側
N-19	NEW LIGHT	Men's / 男裝 / 3F北側	N-23	GRAN SOL TOKYO	Men's / 男裝 / 3F北側
N-20	AOYAMA XIANGWEI	Men's / 男裝 / 3F北側	N-24	DRA EIGHT MAN	Men's / 男裝 / 3F北側
N-21	OBON DE JOHAN	Men's / 男裝 / 3F北側	N-25	Miyashita Naru	Men's / 男裝 / 3F北側
N-22	HAINAN JEEFAN SHOKUDO 5	Men's / 男裝 / 3F北側	N-26	SHIBUYA WINERY TOKYO	Men's / 男裝 / 3F北側

## 3F SOUTH



No.	Store Name	Category / 店別 / 類型 / 3F南側店	No.	Store Name	Category / 店別 / 類型 / 3F南側店
S-47	TENRO-IN CAFE SHIBUYA	Café / 咖啡 / 3F南側	S-57	GBL	Men's / 男裝 / 3F南側
S-48	MINOTAUR INST.	Men's / 男裝 / 3F南側	S-58	MAMMUT	Men's / 男裝 / 3F南側
S-49	THE NORTH FACE Backmagic	Men's / 男裝 / 3F南側	S-59	KINNIKU SHOKUDO	Men's / 男裝 / 3F南側
S-50	NEW ERA	Men's / 男裝 / 3F南側	FOOD HALL	TACO BELL	Food Hall / 3F南側
S-51	EQUALAND SHIBUYA	Men's / 男裝 / 3F南側	FOOD HALL	PANDA EXPRESS	Food Hall / 3F南側
S-52	En STUDIO	Men's / 男裝 / 3F南側	FOOD HALL	McDonald's	Food Hall / 3F南側
S-53	instant skateboards	Skateboards / 滑板 / 3F南側	FOOD HALL	MAGURO MARKET	Food Hall / 3F南側
S-54	DATZ	Men's / 男裝 / 3F南側	FOOD HALL	VALUME	Food Hall / 3F南側
S-55	SAI	Men's / 男裝 / 3F南側	FOOD HALL	VEGEGO 오늘의 식단 & CAFE	Food Hall / 3F南側
S-56	Face Records	Men's / 男裝 / 3F南側			

## RF



No.	Store Name	Category / 店別 / 類型 / RF店
N-27	Starbucks Coffee	Coffee / 咖啡 / RF店

## INFORMATION

### TAXFREE

You can shop tax free at (1) a tax free store or (2) PIE VAT partner store (Tax-free Counter).

您可以在 (1) 免稅商店或 (2) PIE VAT 加盟店 (免稅櫃台) 免稅購物。

您可以在 (1) 免稅店或 (2) PIE VAT 合作店家 (免稅櫃檯) 免稅購物。

(1) 在 1 免稅店 또는 (2) PIE VAT 파트너 매장 (연세 카운터)에서 연세 쇼핑을 하실 수 있습니다.

#### Tax-free Counter

Location: South 1F & BASE  
Reception hour: 11:00~21:00

Shopping at PIE VAT partner stores. You can complete tax exemption procedures easier with the app!

▼Download PIE VAT app!  
https://link.plesystems.io/shibuya

#### 1. Shopping

Shop at PIE VAT partner store and pay an amount including tax.  
\* Total purchase amount must be at least 5000 JPY (excluding tax) from PIE VAT partner stores in the same shopping mall on the same day.

#### 2. Download PIE VAT app

Download PIE VAT app  
Scan the QR code for the mail and start refund request.

#### 3. Show your passport

Visit Tax-Free Counter, show your passport and purchased item to verify your tax refund eligibility.

#### 4. Receive refund

Refund after the service fee (1.5% of total amount excl. tax) will be available on PIE VAT app once approved.

#### 5. Your refund method

Your refund will arrive your bank account or credit card within 7-5 business days.

#### 免稅櫃台

地點: 南樓1樓&BASE  
受理時間: 11:00~21:00

在PIE VAT加盟店購物, 您可以使用PIE VAT app更輕鬆地完成免稅手續。

▼下載PIE VAT app!  
https://link.plesystems.io/shibuya

#### PIE VAT 如何使用

- 購物  
在PIE VAT合作店購物, 並支付含稅的購物金額。  
同一家店同一天內, 同一個購物中心內的合作店購物, 購物金額在不含稅的前提下, 達到5000日元。
- 下載PIE VAT app  
下載PIE VAT app, 掃描購物中心的QR碼, 開始申請退款。
- 出示您的護照  
來到Tax-Free Counter, 出示您的護照和購買的商品, 我們確認您是否有退稅的資格。
- 收到退款  
通過審核後, 扣除服務費 (不含稅價格的1.5%) 的金額會到您的PIE VAT退款程序上。
- 領取退款  
退款將通過PIE VAT app或您的銀行帳戶/信用卡, 退還到您的賬戶。  
PIE VAT app將顯示退款日期, 大約需要7-5個工作日內將退款退還到您的銀行帳戶/信用卡。

#### 免稅櫃檯

所在位置: 南1F & BASE  
服務時間: 11:00~21:00

在PIE VAT合作店購物, 您可以使用PIE VAT app更輕鬆地完成免稅手續!

▼下載PIE VAT app!  
https://link.plesystems.io/shibuya

#### 如何使用PIE VAT

- 購物  
在PIE VAT的合作店購物, 支付含稅款項。  
\* 需在同一天於同一商場內的PIE VAT合作店消費, 且將購物總金額滿5000日元 (未稅額)。
- 下載PIE VAT app  
下載PIE VAT app, 掃描購物中心QR code自行操作退款請求。
- 出示護照  
前往Tax-Free Counter, 出示您的護照和購買的商品以驗證您的退稅資格。
- 收到退款  
通過審核後, 扣除服務費 (不含稅價格的1.5%) 的金額會到您的PIE VAT退款程序上。
- 領取退款  
在PIE VAT app上設定您的退款接收方式。  
您的退款將在 7-5 個工作日內退還到您的銀行帳戶/信用卡。

#### 연세 카운터

위치: SOUTH 1F & BASE  
접수 시간: 11:00~21:00

PIE VAT 파트너 매장에서 쇼핑하시고, 연세로 환불 수속을 더욱 쉽게 완료할 수 있습니다!

▼PIE VAT 앱을 다운로드 하세요!  
https://link.plesystems.io/shibuya

#### PIE VAT 적용 방식

- 쇼핑  
PIE VAT 파트너에서 쇼핑하고, 세금 포함 금액으로 결제합니다.  
동일한 쇼핑몰 내의 PIE VAT 가맹점에서 같은 날 총 구매액도 5,000원 이상의 금액을 결제합니다.
- PIE VAT app 다운로드  
PIE VAT 앱을 다운로드하고 QR 코드를 스캔하여 환불을 신청합니다.
- 여권 보여주기  
Tax-Free Counter를 방문하여 여권과 구매한 물품을 제시하고 여권사서 확인을 합니다.
- 환급금 수령  
승인 후 연세 서비스 수속 (세금 별도 금액의 1.5%)을 결제한 환불금에 PIE VAT 앱을 연결합니다.
- 환급금 수령  
PIE VAT 앱 상에서 환불 방법을 선택하고 환불합니다.  
환급금 수령 방법: 승인일 기준 2-5일 이내에 환불금 수령은 은행 계좌로 직결됩니다.

## Call Center

Please contact us if you need assistance in English.  
English-speaking operators are available to assist you.  
Please feel free to contact us at the numbers below.

如果使用中文化無須翻譯。  
我們的職員將用中文為您提供服務。購物無憂, 溝通零距離。  
如果使用中文化無須翻譯。  
我們的職員將用中文為您提供服務。購物無憂, 溝通零距離。

**MITSUBI FUDOSAN Shopping Information Center**      **三井不動產商業設施 導購翻譯 / 三井不動產商業設施 導購翻譯**  
Available every day of the week from 10:00am-9:00pm (year-round).      [服務時間] 10:00am-9:00pm 全年無休 | [服務時間] 10:00am-9:00pm 全年無休

[Call free Japan including calls from call phones & PHIS]      [日本國內免費長途電話 / 日本國內含市價 (PHIS) 打免費服務熱線]  
Toll-free: 0120-355-231      0120-355-231  
[International calls & calls from call phones registered outside Japan.]      [日本國內外使用境外的手機撥打訂時] | [日本國內外使用境外的手機撥打訂時]  
03-5927-9321 (+81-3-5927-9321)      03-5927-9320 (+81-3-5927-9320)

## Accepted Forms of Payment

可接受的支付方式 / 可接受的付款方式 / 결제 방식

